



# Town of South Bruce Peninsula Accessibility Customer Service Feedback

The Town of South Bruce Peninsula is committed to providing high quality customer service. We value all of our customers and strive to meet everyone's needs. We welcome your comment to help us monitor and improve our services and experiences. Please submit your completed form to any of the following:

**Mail or deliver to:**

Jacque Farrow-Lawrence  
Accessibility Coordinator  
Town of South Bruce Peninsula  
315 George Street  
Warton, ON N0H 2T0

**Fax to:**

519-534-4976

**Email to:**

tsbpadministrator@bmts.com

**Att:**

Accessibility Coordinator

Please tell us the date and time of your contact with us: \_\_\_\_\_

Did we respond to your customer service needs?  Yes  No (Please explain below)\*

Was our customer service provided to you in an accessibility manner?  
 Yes  Somewhat  No (Please explain below)\*

**\* Please provide the details of your customer experience:**

**If you wish to be contacted by a staff person, please provide your information:**

Your full name	Day telephone number	Evening telephone number
Address		Email Address
Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, and information provided in the Accessibility Standards for Customer Service Feedback form will be used for the purpose of responding to your request. Questions should be directed to the Accessibility Coordinator, 315 George St., Warton, ON N0H 2T0 or at 519-534-1400 x 121.		

**For Town Use Only:**

Request Number	Received by (name)	Date Referred
Comments:		